

# Delaware Cultural Competency Education Series



Education Series sponsored by:

Delaware Division of Public Health  
in partnership with the  
Delaware Academy of Family Physicians  
and Delaware Nurses Association

The Cultural Competency Education Series is being developed by the Delaware Division of Public Health in partnership with the Delaware Nurses Association and the Delaware Academy of Family Physicians.

### Supporting Agencies:

Chi Eta Phi Nursing Sorority  
DSU, College of Health and Public Policy  
Del Tech School of Nursing  
National Social Workers Association, DE Chapter

### For More Information, please contact:

Event Coordinator  
Social Solutions LLC  
(302) 239-4666  
socialsolutions1@gmail.com

### ACCREDITATION STATEMENT

Application has been filed with the American Academy of Family Physicians. Determination of credit is pending.

The Delaware Nurses Association is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

CME/CEU credit hours available.

### Event sponsor:



**DELAWARE HEALTH AND SOCIAL SERVICES**

Division of Public Health

### Partners:



DELAWARE ACADEMY OF  
FAMILY PHYSICIANS



DELAWARE  
ACADEMY of  
MEDICINE



DELAWARE NURSES  
ASSOCIATION



National  
Medical  
Association  
FIRST STATE CHAPTER

Education Series sponsored by  
the Delaware Division of Public Health

PLACE  
STAMP  
HERE

Delaware Nurses Association  
5586 Kirkwood Highway  
Wilmington, DE 19808



**Pre - Registration Required**

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone# \_\_\_\_\_

Email \_\_\_\_\_

**Registration for three sessions**

\_\_\_ \$40.00 General Public

\_\_\_ \$12.00 for residents & students

\_\_\_ DAFP / DNA / NMA Members (Complimentary)

\_\_\_ NASW Members

**April 16, 2009 - Evening Reception**

\_\_\_ \$20.00 General Public

\_\_\_ \$10.00 DAFP / DNA / NMA Members

\_\_\_ NASW Members

**Individual sessions**

\_\_\_ \$15.00 General Public

\_\_\_ \$5.00 for residents & students

\_\_\_ DAFP / DNA / NMA Members (Complimentary)

\_\_\_ NASW Members

Total fee enclosed \$ \_\_\_\_\_

Dates (if signing up for individual sessions) \_\_\_\_\_

**Mail to: Delaware Nurses Association**

5586 Kirkwood Highway • Wilmington, DE 19808  
 (800) 381-0939 • (302) 998-3141 (Phone) • (302) 998-3143 (Fax)

CME/CEU credit hours available.

Visit [www.denurses.org](http://www.denurses.org) to register online.

**Upcoming Session Dates:**

**March 6, 2009 - Wilmington (8:00am - 10:00am)**

Registration begins at 7:30am

**Topic: Providing Care to Diverse Populations: A New Trend**

Christiana Care Health Systems, Eugene du Pont  
 Preventive Medicine & Rehabilitation Institute  
 3506 Kennett Pike, Wilmington, DE

**Speakers: Catherine Alicia Georges, EdD, RN, FAAN**

Lehman College  
 Olivia Carter-Pokras, PhD, Univ. of MD

\*Continental breakfast served

**April 16, 2009 - Dover (5:30pm - 8:30pm)**

**Topic: Strategies to Improve Minority Health Outcomes**

Dover Downs Hotel & Conference Center  
 1131 N. Dupont Highway, Dover, DE

**Speakers: Tawara D. Goode, MA, Georgetown University**

National Center for Cultural Competence  
 Mohammad N. Akhter, MD, MPH  
 National Medical Association, Washington, DC

\*Evening reception

**May 7, 2009 - Georgetown ( 8:00am - 10:00am )**

Registration begins at 7:30am

**Topic: Cultural Competence in Health & Social Services**

Del Tech & Community College (Owens Campus)  
 Seashore Highway, Rt. 18, Georgetown, DE

**Speakers: Horace M. DeLisser, MD, University of PA**

Marlene Saunders, DSW, MSW  
 DSU, College of Health & Public Policy

\*Continental breakfast served

**May 19, 2009 - Newark (8:00am - 10:00am)**

Registration begins at 7:30am

**Topic: Creating a Culturally Sensitive Health Care Environment**

John Ammon Education Center  
 Christiana Care Health Systems  
 4765 Ogletown-Stanton Road, Newark, DE

**Speakers: Ana E. Núñez, MD**

Drexel University College of Medicine  
 Marcos Pesquera, RPh, MPH  
 Adventist HealthCare, Inc.

\*Continental breakfast served

**Purpose**

The population of the United States is becoming increasingly diverse. By the year 2050, the majority of the nation's residents will be minority. Because health care organizations and providers are challenged with responding to the needs of individuals with culturally diverse values, beliefs, and behaviors, a series of workshops will be scheduled for the purpose of building a culturally competent healthcare system in Delaware.

**Goal**

This series of workshops will increase the cultural competence of health care professionals and organizations by raising awareness of cultural issues that impact the delivery of health services and providing strategies that improve health outcomes.

**Learning Objectives**

At the conclusion of each session, participants will:

- Understand the central role of cultural competence in the provision of quality health care to diverse populations
- Learn effective cultural communication strategies that enhance trust between patient and health care provider
- Understand how cultural differences between patient and provider affect the patient-provider relationship
- Learn practical methods to address cultural challenges faced when caring for diverse patients

**Who Should Attend:**

- |                                      |                             |
|--------------------------------------|-----------------------------|
| Physicians                           | Skilled and service workers |
| Nurses                               | Community Health Centers    |
| Social workers                       | Students                    |
| Community-based / Non profit workers |                             |