The Cultural Competency Education Series is being developed by the Delaware Division of Public Health in partnership with the Delaware Nurses Association and the Delaware Academy of Family Physicians.

Supporting Agencies:
Chi Eta Phi Nursing Sorority
DSU, College of Health and Public Policy
Del Tech School of Nursing
National Social Workers Association, DE Chapter

For More Information, please contact:
Event Coordinator
Social Solutions LLC
(302) 239-4666
socialsolutions1@gmail.com

ACCREDITATION STATEMENT
Application has been filed with the American Academy of Family Physicians. Determination of credit is pending. The Delaware Nurses Association is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

CME/CEU credit hours available.

Event sponsor:
DELAWARE HEALTH AND SOCIAL SERVICES
Division of Public Health

Partners:

Education Series sponsored by the Delaware Division of Public Health
DELAWARE CULTURAL COMPETENCY EDUCATION SERIES

Upcoming Session Dates:
March 6, 2009 - Wilmington (8:00am - 10:00am)
Registration begins at 7:30am
Topic: Providing Care to Diverse Populations: A New Trend
Christiana Care Health Systems, Eugene du Pont Preventive Medicine & Rehabilitation Institute
3506 Kennett Pike, Wilmington, DE
Speakers: Catherine Alicia Georges, EdD, RN, FAAN
Lehman College
Olivia Carter-Pokras, PhD, Univ. of MD
*Continental breakfast served

April 16, 2009 - Dover (5:30pm - 8:30pm)
Topic: Strategies to Improve Minority Health Outcomes
Dover Downs Hotel & Conference Center
1131 N. Dupont Highway, Dover, DE
Speakers: Tawara D. Goode, MA, Georgetown University National Center for Cultural Competence
Mohammad N. Akhter, MD, MPH
National Medical Association, Washington, DC
*Evening reception

May 7, 2009 - Georgetown (8:00am - 10:00am)
Registration begins at 7:30am
Topic: Cultural Competence in Health & Social Services
Del Tech & Community College (Owens Campus)
Seashore Highway, Rt. 18, Georgetown, DE
Speakers: Horace M. DeLisser, MD, University of PA
Marlene Saunders, DSW, MSW
DSU, College of Health & Public Policy
*Continental breakfast served

May 19, 2009 - Newark (8:00am - 10:00am)
Registration begins at 7:30am
Topic: Creating a Culturally Sensitive Health Care Environment
John Ammon Education Center
Christiana Care Health Systems
4765 Ogletown-Stanton Road, Newark, DE
Speakers: Ana E. Núñez, MD
Drexel University College of Medicine
Marcos Pesquera, RPh, MPH
Adventist HealthCare, Inc.
*Continental breakfast served

Goal
This series of workshops will increase the cultural competence of health care professionals and organizations by raising awareness of cultural issues that impact the delivery of health services and providing strategies that improve health outcomes.

Learning Objectives
At the conclusion of each session, participants will:

■ Understand the central role of cultural competence in the provision of quality health care to diverse populations
■ Learn effective cultural communication strategies that enhance trust between patient and health care provider
■ Understand how cultural differences between patient and provider affect the patient-provider relationship
■ Learn practical methods to address cultural challenges faced when caring for diverse patients

Who Should Attend:
Physicians Skilled and service workers
Nurses Community Health Centers
Social workers Students
Community-based / Non profit workers

Purpose
The population of the United States is becoming increasingly diverse. By the year 2050, the majority of the nation’s residents will be minority. Because health care organizations and providers are challenged with responding to the needs of individuals with culturally diverse values, beliefs, and behaviors, a series of workshops will be scheduled for the purpose of building a culturally competent healthcare system in Delaware.

Visit www.denurses.org to register online.

Pre - Registration Required
Name _____________________________________________________________________________________________________________________________________________________________________________________________________________
Address _________________________________________________________________________________________________________________________________________________________________________________________________________
Phone#__________________________________________________________________     E-mail _________________________________________________________________________________________________________________________
Registration for three sessions
____ $40.00 General Public
____ $15.00 General Public
____ $12.00 for residents & students
____ $5.00 for residents & students
____ DAFP / DNA / NMA Members (Complimentary)
NASW Members
NASW Members
April 16, 2009 - Evening Reception
____ $20.00 General Public
Total fee enclosed $ ________   ____ $10.00 DAFP / DNA / NMA Members
NASW Members _________________________________________________________________________________________
_________________________________________________________________________________________
Mail to: Delaware Nurses Association
5586 Kirkwood Highway • Wilmington, DE 19808
(800) 381-0939 • (302) 998-3141 (Phone) • (302) 998-3143 (Fax)
Visit www.denurses.org to register online.